

3.4 Quality Policy

Safetysure is committed to achieving excellence in quality management by adhering to the principles and requirements of AS/NZS ISO 9001:2016 as well as legal and other requirements. This policy outlines our dedication to promoting a process-based approach, embedding risk-based thinking, and delivering exceptional outcomes for our customers.

To fulfil this commitment, Safetysure will:

- » Promote a process-based approach to achieve consistent, efficient, and reliable results aligned with customer requirements.
- » Incorporate risk-based thinking to proactively identify and manage risks and opportunities that may impact the quality and conformity of our products and services.
- » Place customer needs and expectations at the centre of our operations, ensuring products and services consistently meet or exceed their requirements.
- » Ensure full compliance with all relevant statutory, regulatory, and client requirements.
- » Continuously evaluate and improve our systems and processes to enhance performance and adapt to changing needs.
- » Provide the necessary resources to support the achievement of quality objectives and operational excellence.
- » Foster a culture of quality awareness and accountability through effective communication, training, and employee engagement.
- » Set measurable quality objectives aligned with the company's strategic direction and review them regularly to ensure their continued relevance and effectiveness.
- » Clearly communicate the Quality Policy across the organisation and make it accessible to all employees and stakeholders.
- » Maintain a strong focus on enhancing customer satisfaction while delivering products and services that align with our quality standards.

The Quality Policy is communicated online for interested parties and via induction programs, training events, and prominent display within the office. It is reviewed annually or sooner if significant changes occur to ensure it remains relevant and effective. John Ninness, as the Management Representative, is responsible for overseeing the implementation and maintenance of the Quality Management System in accordance with this policy, AS/NZS ISO 9001:2016, and other applicable standards.

Signature:



Date: 10/12/2024